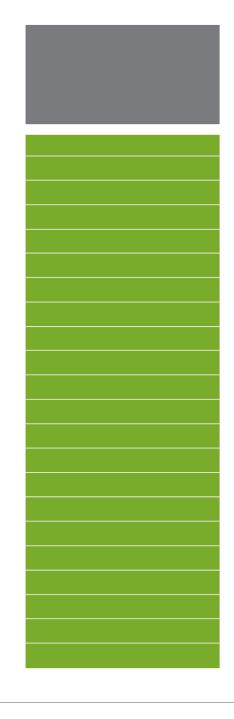


# **Quality Management and Reliability System**

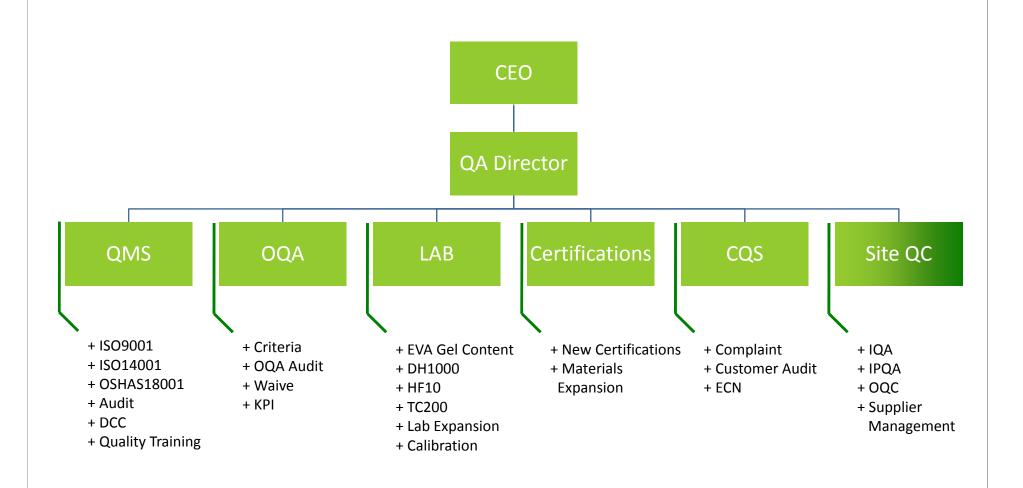
**Quality Assurance Department Sep 2013** 



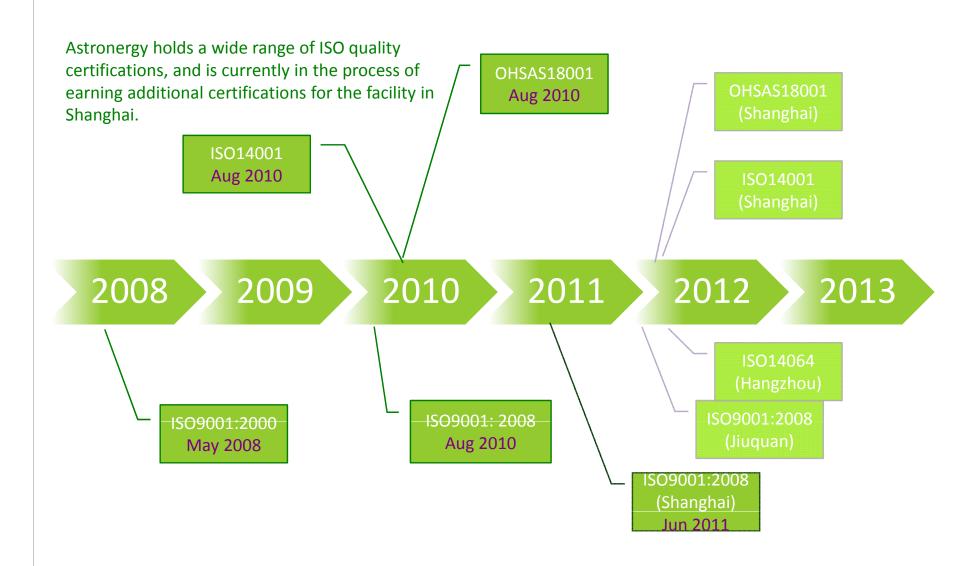
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## **QA Organizational Chart**



## ISO Qualification Roadmap



## Astronergy holds the Gainshine Assessment Quality Management Certificate



ISO9001



ISO14001



OHSAS18001

## Monocrystalline Module Certifications

Module	TUV	CSA	CEC	FSEC	MCS	KEMC O	JET	CGC	CE
CHSM 5612M	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>		<b>→</b>	<b>→</b>	<b>→</b>
CHSM 5611M	$\rightarrow$	<b>→</b>							<b>→</b>
CHSM 5610M	<b>→</b>								<b>→</b>
CHSM 5609M	$\rightarrow$								<b>→</b>
CHSM 5409M		$\rightarrow$						<b>→</b>	<b>→</b>
CHSM 6610M	$\rightarrow$	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>
CHSM 6609M	$\rightarrow$	<b>→</b>	$\rightarrow$					<b>→</b>	<b>→</b>
CHSM 5612M BL	$\rightarrow$	$\rightarrow$	$\rightarrow$						<b>→</b>
CHSM 6610M BL	$\rightarrow$	$\rightarrow$	$\rightarrow$						<b>→</b>

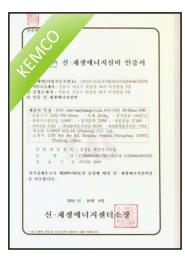
## Polycrystalline Module Certifications

Module	TUV	CSA	CEC	FSEC	MCS	КЕМСО	JET	CGC	CE
CHSM 6612P	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>		Sep.13	<b>→</b>	<b>→</b>	<b>→</b>
CHSM 6610P	$\rightarrow$	$\rightarrow$	$\rightarrow$	$\rightarrow$	$\rightarrow$	<b>→</b>	<b>→</b>	<b>→</b>	<b>→</b>
CHSM 6609P	<b>→</b>	<b>→</b>		$\rightarrow$				<b>→</b>	<b>→</b>
CHSM 6608P	$\rightarrow$	$\rightarrow$						<b>→</b>	$\rightarrow$
CHSM 6607P	<b>→</b>	<b>→</b>						<b>→</b>	<b>→</b>
CHSM 6606P	<b>→</b>	<b>→</b>						<b>→</b>	<b>→</b>

## **Module Certifications**

















System Audit

**ASTRONERGY** 

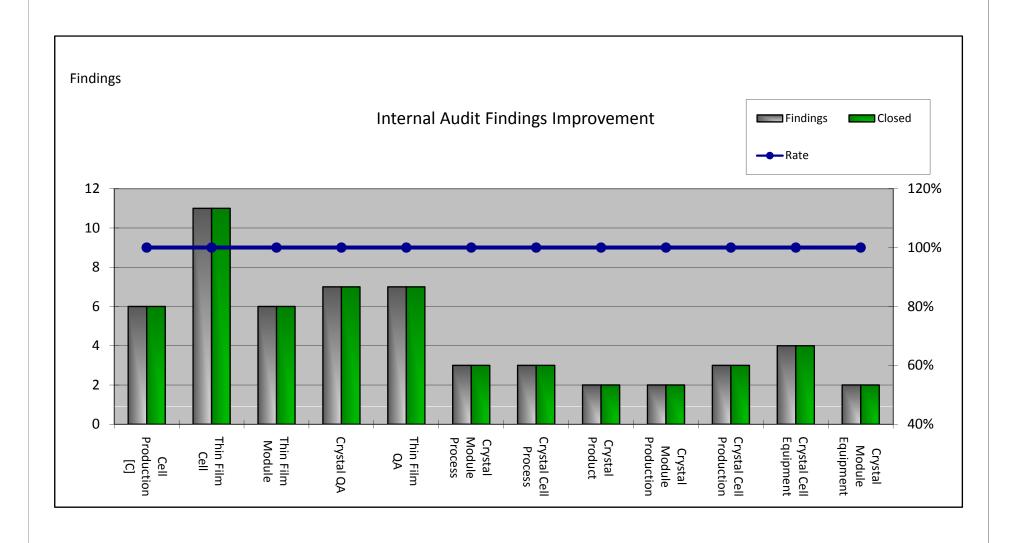
## **Internal Audit**

- Once per year, covering all relevant departments
- Functional audit every 2 weeks: targets specific departments, processes and systems
- QA follow-up: implement preventative actions, evaluate effectiveness

## **External Audit**

- ISO9001 GAC Audit- Every Year
- TUV Manufacturing Audit- Every Year
- CSA Manufacturing Audit- Every Quarter
- Customer Audit- Upon Request
- QA follow-up on corrective and preventative actions

## **System Audit Examples**



## Supplier Management System

#### **ASTRONERGY**



Raw Material Quality Assurance

- IQA
- Supplier Audit

New Supplier Qualification

- Request
- Evaluation
- Qualification

For each material, documented specifications are available and are sent to qualified suppliers to ensure the quality of the raw materials.

Continuous Improvement of Suppliers

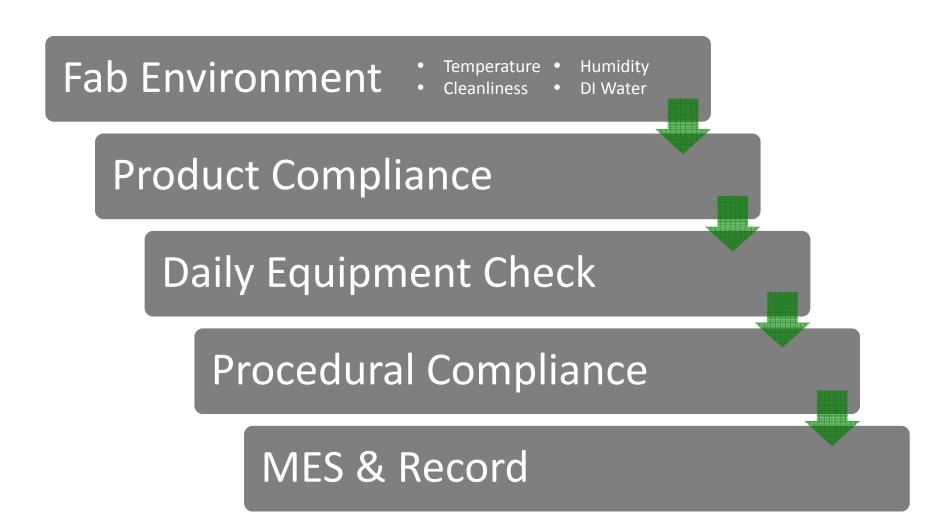
- Quality Issue
- Ranking

## Supplier Management- c-Si

Material	Item for Inspection	Inspection Point
	Packaging	IQA
String Cross Connectors	Dimension	IQA
Commetters	Resistivity	IQA
	Packing	IQA
	Surface	IQA
Ribbon	Dimension	IQA
KIDDOII	Resistivity	IQA
	Welding Strength	New Material
	Plasticity	New Material
	Packing	IQA
	Fastness	New Material
Silica Gel	YI Test	New Material
Silica Gei	UV-test	New Material
	DH	New Material
	Solidification Test	New Material
	Packing	IQA
	Surface	IQA
Frame	Dimension	IQA
	Film THK	IQA
	Mechanical Load	New Material
	Packing	IQA
	Surface	IQA
	Dimension	IQA
Backsheet	Peel Strength	IQA
	Adhesive Strength	New Material
	UV-test	New Material
	DH	New Material

Material Item for Inspection		Inspection Point
	Packaging	IQA
	Dimension	IQA
Cell	Peel Strength	IQA
	Cell Degradation	IQA
	Efficiency	IQA
	Packing	IQA
	Visual Defects	IQA
	Dimension	IQA
Glass	Mechanical Strength	IQA
	Tempered Index	IQA
	Light Transmittance	IQA
	Fe	IQA
	Packing	IQA
	Visual Defect	IQA
	Dimension	IQA
	EVA Gel	IQA
EVA	Peel Strength	IQA
	Shrink Rate	New Material
	YI	New Material
	UV-test	New Material
	DH	New Material
	Packing	IQA
	Visual Defect	IQA
Frame	Dimension	IQA
	Peel Strength	New Material
	Break Strength	IQA

**QA Line Audit** 



## **OQA** Audit

## **ASTRONERGY**

Astronergy conducts an OQA Audit to ensure that delivered products meet our customers' requirements.

Items	Inspection Point	Frequency	Acceptance Criteria	Inspection Method
Material Consistency	Production Requirement Issued	Every Lot	Same as materials in BOM list	Visual Inspection
	During Production	Per Shift	Same as materials in BOM list	Line Audit
Visual Appearance	Before Packaging	Acc. To AQL Level 2 Standard	AQL 1.0	Visual Inspection
Power Output	After Packaging	20 pcs/ shift 20 pcs/type	+/-1.0%	Flasher
Micro-crack	Before Packaging	AQL Level 2	AQL 1.0	EL Image Check
	After Packaging	20 pcs/ shift 20 pcs/type	0 Ac/1 Re	EL Tester
Packaging	After Packaging	Acc. To AQL Level 2 Standard	AQL 1.0	Visual Inspection
Special Requirements	Before Shipment	Per Shift	Meet Customer's Requirements	Line Audit

## Calibration of Module Flasher

#### **ASTRONERGY**

## **Equipment Quality Assurance**

- Module Flasher certified AAA by NIM
- Light intensity uniformity (internal) checked weekly
- GRR evaluation every year
- Flasher comparison every month

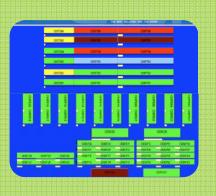
## **Standard Sample**

- TUV certified golden sample for each type of module calibrated every year
- 2<sup>nd</sup> standard samples used for daily flasher check every 2 hours
- EL test of 2<sup>nd</sup> standard sample every shift to ensure standard accuracy
- 2<sup>nd</sup> standard samples calibrated by golden sample every month









## Product Traceability

- Lot History
- Process Recipe
- Material info

## Equipment Management

- Real Equipment Statutes
- Equipment PM Record

## **WIP Control**

- WIP Tracking
- WIP Exception

## Quality Data Analysis

- Daily Performance Report
- Nonconformance Record







## SPC Chart

- Data Collection
- SPC Rules Setting

## **SPC Monitoring**

- Cpk Calculation
- OOC Points and Automatic E-mail
- OOC Points Analysis

## **SPC Review**

- Engineer Daily Review
- Monthly SPC Meeting

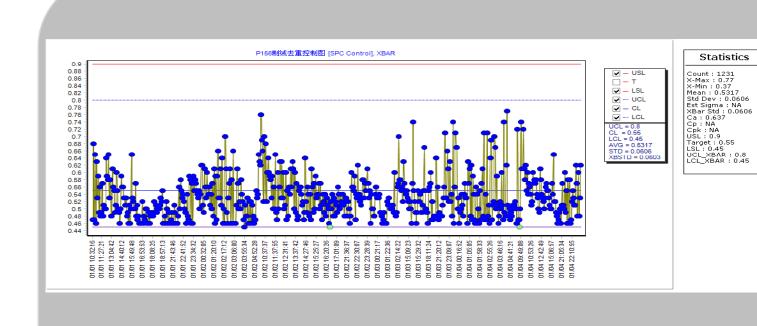
## OOC/OOS & CPK Review

#### **ASTRONERGY**

ID	Cell Type	Items	Cpk		Actions
			Jan	Feb	
4261	156P-2BB	P156 Resistivity	1.90	2.51	
4323	156P-2BB	P156 Weight Removal	0.79	0.58	P156 JJC, RENA control limit and specifications limit to be confirmed twice
4461	156P-2BB	P156 in Oxide Weight Removal	1.89	1.61	
4362	156P-2BB	PECVD-01 PEVCD Thickness	1.62	1.48	
4361	156P-2BB	PECVD-01N	1.17	1.85	
4393	156P-2BB	PECVD-08 PECVD Thickness	2.01	0.80	Thickness and N value is abnormal when close to PM time. Process and Equipment must be reviewed for PM frequency.
4392	156P-2BB	PECVD-08 N	1.07	1.93	
4504	156P-2BB	P156-2BB-line#1 Backside Weight	1.44	2.34	
2848	156P-2BB	P156-2BB-5 line # Busbar Weight	3.26	2.64	

OOC/OOS and CPK are reviewed on a monthly basis. Root causes and actions are defined when OOC/OOS occurs. Improvement plans are devised for items with poor CPK performance.

## **SPC Chart Samples**



## **Process Change Protocol**

#### **ASTRONERGY**

Any inconsistencies with the controlled product, process, equipment or standards are considered a change.

Process Change Review
Board includes members
from the
QA, Process, Production
and
equipment
departments.

#### Level 3:

**Process Parameters** 

#### Level 2:

Process Parameters + Final Electrical Data

#### Level 1:

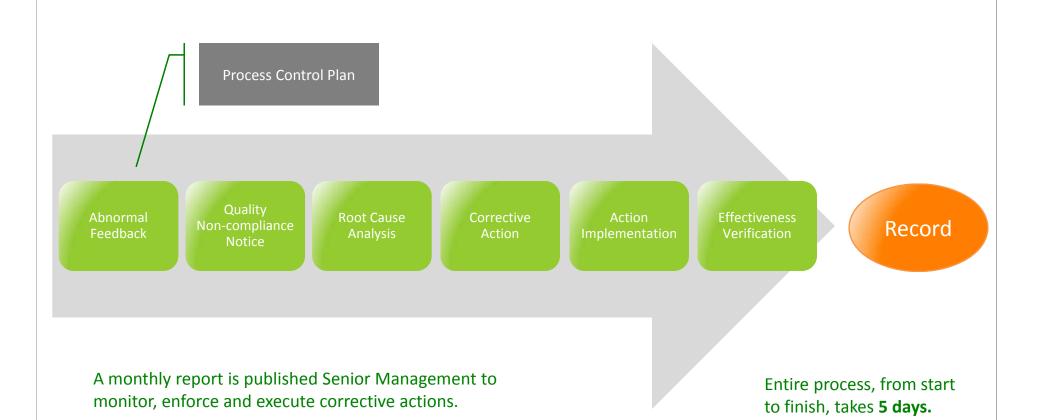
Process Parameters + Final Electrical
Data + Reliability Test Result

## **Non-conformance Control**

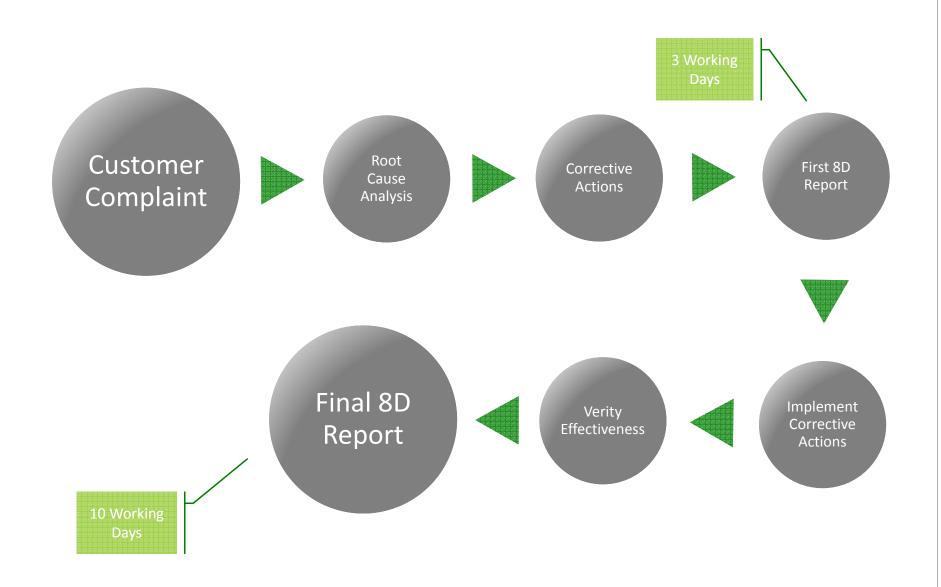
#### **ASTRONERGY**

Lot #, date, description, product, stage, etc. Non-**MES Record** Lot on Hold Disposition conformance **Level 1:** normal defect, disposed by engineer Entire process, from start to finish, takes 48 hours. **Level 2:** new defect that might affect reliability, MRB MRB meetings called to discuss in-line or customer return non-conformance materials.

## **Process CAR Method**



## **Customer Complaints**



## **Quality Assurance in Module Process**

No.	Test Item	Frequency	Test Machine	Measurement Method
1	Insulation	100%	Insulation Test Machine	3600V & 1s Insulation Resistance >=40 Mohm.m2
2	Powermax	100%	Spire 4600SLP	Temperature 25+/-1def I-V Test
3	EL Test	100% before lamination and OQA	EL Tester	According to EL criteria
4	Visual Inspection	100%	Naked Eye	1000L lux
5	Wet Leakage Current	Every Day	Insulation Test Machine	IEC 61215 10.15
6	UV Test	Every 6 months new silica/EVA	UV Tester	IEC 61215 10.10
7	TC200	Every 6 months	Temperature Test Chamber	IEC 61215 10.11
8	HF10	Every 6 months	Temperature Test Chamber	IEC 61215 10.12
9	HF50	Every year	Temperature Test Chamber	Internal Procedure
10	DH1000	Every 6 months	Temperature Test Chamber	IEC 61215 10.13
11	DH3000	Every year	Temperature Test Chamber	Internal Procedure
12	Outdoor Exposure	Every 6 months	Flasher	n/a
13	Mechanical Load	New glass/ Frame/ Silica Gel	n/a	UEC 61215 10.16
14	EVA Gel Content	Every day	Weight Tester	Internal Procedure
15	Ribbon Peel	Per lot (Paste)/ per shift	Pull Tester	Internal Procedure
16	Backsheet Peel	Every week	Pull Tester	Internal Procedure
17	EVA/Backsheet/Glass Peel	Every week	Pull Tester	Internal Procedure

## Reliability Testing Equipment

#### **ASTRONERGY**

ML (2)



Mechanical Load testing

Wet Leakage



Wet Leakage

PCT (1)



Accelerated Life Testing Cut Susceptibility Test (1)



Backsheet Cut Susceptibility Fluke (2)



Hot Spot Test



UV Preconditioning Test



Temperature Chamber (8)

DH1000/TC200/HF10



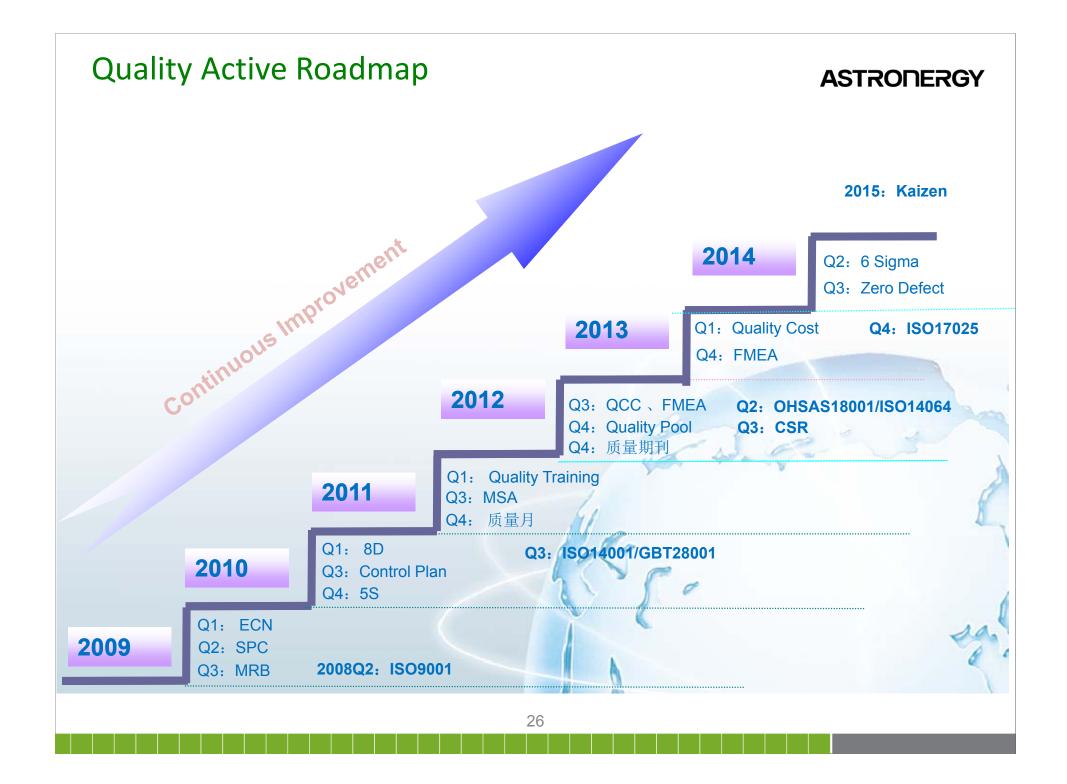
DSC (1)

EVA Gel Content



Puller (1)

Peel Test



## **Quality Management Summary**

#### **ASTRONERGY**

Astronergy's Quality Assurance System permeates every step of the photovoltaic value chain – from raw material supply to post-sales support.



**Purchasing & Manufacturing:** Strict regulations on supplier quality, regular audits and a comprehensive international network of qualified suppliers.

Product Testing: Internal testing up to and exceeding IEC and UL standards, with a comprehensive array of both physical (load, stress, etc.) and operational (cell and module degradation) tests. Each product is visually inspected according to a detailed criteria and 100% EL testing before shipment.

**Post-Sales**: Industry standard warranty policies and a set customer complaint procedure with a 3-day turnaround. Ongoing quality assurance efforts led by a dedicated team at Astronergy.

#### **ASTRONERGY**



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